

How do I remove a re-/enrollment override amount? When I try to clear out the value, “.00” remains.

Updated Jul 16, 2021

As of July 12, 2021, this "Learn Veracross" site has been deprecated. It will remain live at least through October 1, 2021, but will no longer be updated. Q&A articles are only visible to authenticated users in the Veracross Community; please speak with your implementation or account manager for additional information.

The screenshot shows the 'Override Amounts' tab in the Veracross system. The table below lists the override amounts for a student's enrollment detail. A red 'X' icon is visible in the 'Applied Amount' column for 'Tuition Aid', and a yellow arrow points to it with a 'Delete Record' tooltip.

Amount Type	Standard Amount	Applied Amount	Notes	
Tuition	17,000.00			X
Supplies Fee	1,000.00			X
Tech Fee	500.00			X
Late Enrollment Fee	100.00			X
Tuition Refund Insurance	2.00 %			X
Tuition Deposit	100.00			X
Tuition Aid	0.00			X
Fee Aid	0.00			X
Laura Johnson Scholarship for Performing Arts	0.00			X
Lunch Program	1.00			X
Trip Participation	1,500.00			X

On a student's enrollment detail – accessible by clicking on the link on the Enrollment tab on their person record – there is an Override Amounts tab. This tab lists out all OE/ORE amounts that apply to this student and presents an option to enter an override amount on a student-by-student basis.

If a value was entered as an override amount and needs to be removed, delete the amount by clicking on the red X. The system then automatically replaces the original amount without an override amount specified.