

# What does the heart next to a student's name mean?

Updated Jul 14, 2021

As of July 12, 2021, this "Learn Veracross" site has been deprecated. It will remain live at least through October 1, 2021, but will no longer be updated. Q&A articles are only visible to authenticated users in the Veracross Community; please speak with your implementation or account manager for additional information.

The screenshot shows the Veracross teacher portal for Softball-JV: Girls Junior Varsity Softball. The interface includes a navigation bar with 'Students', 'Attendance', and 'Gradebook'. The 'Students' view is set to 'student roster'. A list of students is shown for Quarter 3, including Green, Becky, Lawrence, Jessica, Lawrence, Stephanie, and Manning, Kait. A red arrow points from the heart icon next to 'Lawrence, Jessica' in the roster to the heart icon in the 'Becky Green Profile' window. The profile window shows contact information and classification details. A red arrow points from the heart icon in the profile header to the profile details.

**Alerts on the class roster**

**Alerts on the student profile**

**Becky Green Profile - Google Chrome**  
https://classes.veracross.com/vc.client.faculty@vcdemo\_client/profile/61769

**Becky Green** Grade 8 ⚠️ 📄 📅 📖 ❤️

**Profile** Emergency Today Classes Notifications

**General** Family Profile Codes Transportation

**CONTACT INFORMATION**

[rgreen@veracross.com](mailto:rgreen@veracross.com) 23 Berry Lane  
Wakefield, MA 01880

home: 789-788-9941  
mobile: 789-789-8788  
birthday: Jan 31, 2003 (14)

**CLASSIFICATION**

Campus: Wakefield Campus Locker: 002 (Bldg Thayer Building)  
Resident Status: Boarding  
Homeroom: LSGreen Dorm: E245: Lawrence Hall Dorm  
Advisor: Sarah Green

The heart icon is an indicator in the gradebook that a student has a Medical Alert Record. As long as the person has a medical alert record, the icon will always be displayed next to their name in the teacher portal.

This icon cannot be configured to not appear. Please consult with your Account Manager to discuss a potential enhancement should you wish to have this functionality removed.