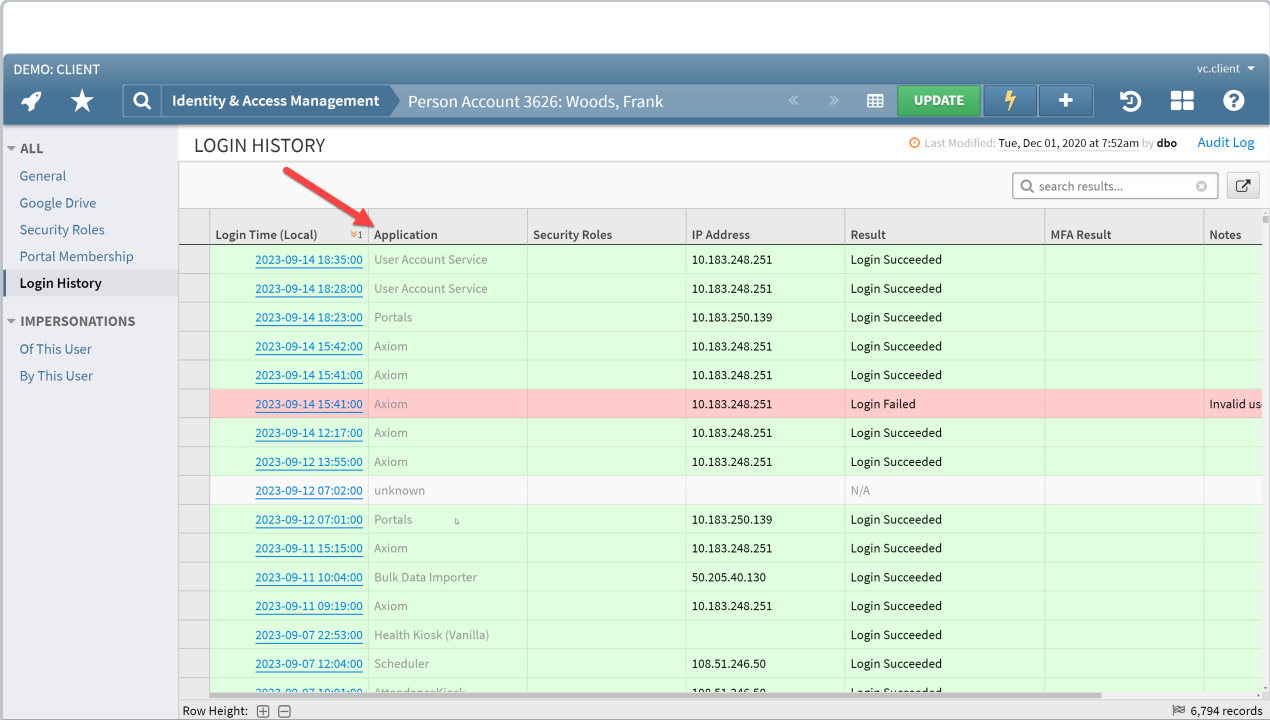


# How can I see which area of Veracross a user logged in to?

Updated Jul 13, 2021

As of July 12, 2021, this "Learn Veracross" site has been deprecated. It will remain live at least through October 1, 2021, but will no longer be updated. Q&A articles are only visible to authenticated users in the Veracross Community; please speak with your Implementation or Account Manager for additional information.



The screenshot shows the 'Identity & Access Management' interface for 'Person Account 3626: Woods, Frank'. The 'Login History' tab is active, displaying a table of login events. A red arrow points to the 'Application' column header. The table contains the following data:

Login Time (Local)	Application	Security Roles	IP Address	Result	MFA Result	Notes
2023-09-14 18:35:00	User Account Service		10.183.248.251	Login Succeeded		
2023-09-14 18:28:00	User Account Service		10.183.248.251	Login Succeeded		
2023-09-14 18:23:00	Portals		10.183.250.139	Login Succeeded		
2023-09-14 15:42:00	Axiom		10.183.248.251	Login Succeeded		
2023-09-14 15:41:00	Axiom		10.183.248.251	Login Succeeded		
2023-09-14 15:41:00	Axiom		10.183.248.251	Login Failed		Invalid us
2023-09-14 12:17:00	Axiom		10.183.248.251	Login Succeeded		
2023-09-12 13:55:00	Axiom		10.183.248.251	Login Succeeded		
2023-09-12 07:02:00	unknown			N/A		
2023-09-12 07:01:00	Portals		10.183.250.139	Login Succeeded		
2023-09-11 15:15:00	Axiom		10.183.248.251	Login Succeeded		
2023-09-11 10:04:00	Bulk Data Importer		50.205.40.130	Login Succeeded		
2023-09-11 09:19:00	Axiom		10.183.248.251	Login Succeeded		
2023-09-07 22:53:00	Health Kiosk (Vanilla)			Login Succeeded		
2023-09-07 12:04:00	Scheduler		108.51.246.50	Login Succeeded		
2023-09-07 12:01:00	Attendance Vies		108.51.246.50	Login Succeeded		

The "Application" column on the Login History tab of the Person Account record shows what platform the user utilized to access Veracross.

Sometimes, it can be easy to forget that "Veracross" isn't just what's known as Axiom or Portals — there are many other platforms people can use to access data throughout the Veracross system. To see what platform a user used to access this information, you can see it on the Login History tab on a person's user account record.

To navigate to this, perform the following steps:

1. Beginning on the [Identity & Access Management homepage](#), click on the [Find User Accounts query](#).

2. Search for the person in question by applying criteria to the fields on the query design screen and running the query.
  3. Click on the link in the "Username" column to navigate to the user account record and click on the Login History tab.
  4. The "Application" column in the embedded query displays what platform the user utilized to access Veracross.
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