

Does making changes to a font on a text template in HTML also change the font on the Admissions Portal for the Admission Decision Letter?

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As of July 12, 2021, this "Learn Veracross" site has been deprecated. It will remain live at least through October 1, 2021, but will no longer be updated. Q&A articles are only visible to authenticated users in the Veracross Community; please speak with your implementation or account manager for additional information.

The screenshot shows a web application interface for editing a text template. The top navigation bar includes 'DEMO: CLIENT', a search icon, 'System', and the template name 'Text Template: Admission_Decision_Accepted'. There are navigation arrows, an 'UPDATE' button, and other utility icons. Below the navigation, a sidebar shows 'ALL' and 'General'. The main content area is titled 'GENERAL' and contains the following fields:

- NAME:** Admission_Decision_Accepted
- CLASSIFICATION:** Admissions Portal
- VALUE:** A text area containing HTML code for an address block and a congratulatory message. The HTML code includes a class attribute for styling: `<p class="address">{mailing_address_multi_line}</p>`. The message text reads: "Dear {salutation_per},

 Congratulations! On behalf of my colleagues in the Office of Admission, the Headmaster and Faculty of Veracross Academy, I am very pleased to offer you a place as a {resident_status_applying_for} student in the Class of {graduation_year}." followed by a paragraph about the academy's environment.
- NOTES:** A list of variables used in the template, including: mailing_address_multi_line, mailing_address_multi_line_hh, salutation_per, informal_salutation_per, salutation_hh, informal_salutation_hh, grade_applying_for, grade_applying_for_verbose, campus_applying_for, student_group_applying_for, resident_status_applying_for, year_applying_for, year_applying_for_long, graduation_year, first_name, last_name, preferred_name, he_she, he_she_capitalized, him_her, and his_her.
- PREVIEW:** A link to the preview URL: <https://napp.veracross.com/App/>

At the bottom right of the interface, it says "Last Modified: Wed, Dec 09, 2020 at 2:10pm by mallery.kidd@veracross.com" and "Audit Log".

No — though the preview displays the changes made via HTML to the font, the font on the Admissions Portal does not reflect these changes and the font is always Baskerville.