

How do I cancel a recurring donation?

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As of July 12, 2021, this "Learn Veracross" site has been deprecated. It will remain live at least through October 1, 2021, but will no longer be updated. Q&A articles are only visible to authenticated users in the Veracross Community; please speak with your implementation or account manager for additional information.

To cancel a recurring donation, access Recurring Donations - Active via the Online Giving Homepage. Select the Recurring Donation ID for the Donation you wish to cancel. On the General tab, update the status to Inactive or Archived. Both of these statuses will exclude this Recurring Donation from future processing.
