

If I don't merge records on the duplicate record queries, will they remain there forever?

Updated Jul 13, 2021

As of July 12, 2021, this "Learn Veracross" site has been deprecated. It will remain live at least through October 1, 2021, but will no longer be updated. Q&A articles are only visible to authenticated users in the Veracross Community; please speak with your Implementation or Account Manager for additional information.

If no merging duplicate record action has been taken on a Person or Household record within 45 days of being flagged, the system will automatically unflag the record as a duplicate. Organizations will be unflagged after 90 days.

There is parameter gives schools the option to show all dupes or just the recent ones for those queries:

<https://axiom.veracross.com/#/detail/system-parameter/270/380-general>
