

Why doesn't the hyperlink work correctly in composer?

Updated Jul 14, 2021

As of July 12, 2021, this "Learn Veracross" site has been deprecated. It will remain live at least through October 1, 2021, but will no longer be updated. Q&A articles are only visible to authenticated users in the Veracross Community; please speak with your implementation or account manager for additional information.

When a hyperlink in a Composer message doesn't work it is due to one of two reasons:

- the address isn't complete
 - **For Example:** learn.veracross.com/docs will not work but <https://learn.veracross.com/docs> will work.
 - the link in the proper format isn't linking to an actual site
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