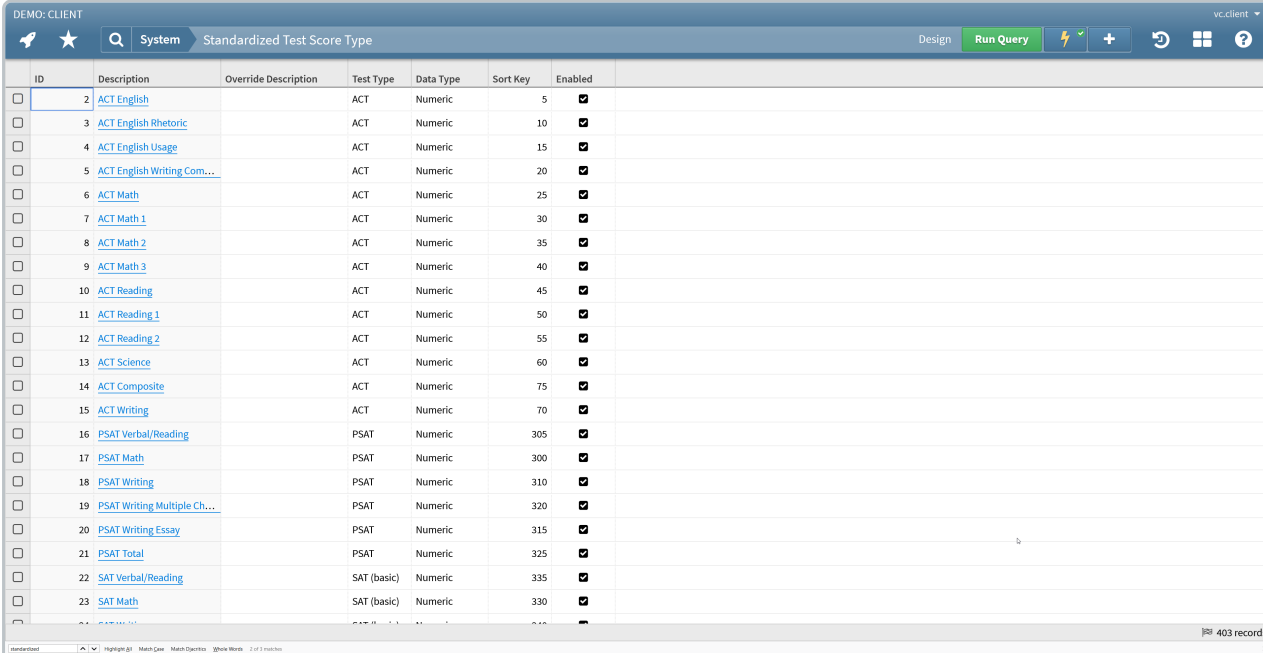


Why can't I see the Primary Score on the Test Scores tab of a student record?

Updated Jul 14, 2021

As of July 12, 2021, this "Learn Veracross" site has been deprecated. It will remain live at least through October 1, 2021, but will no longer be updated. Q&A articles are only visible to authenticated users in the Veracross Community; please speak with your implementation or account manager for additional information.

The Primary Score flag must be enabled on the standardized test score detail record type. To check and see if it is enabled on the standardized test score detail record, perform the following steps:



ID	Description	Override Description	Test Type	Data Type	Sort Key	Enabled
2	ACT English		ACT	Numeric	5	<input checked="" type="checkbox"/>
3	ACT English Rhetoric		ACT	Numeric	10	<input checked="" type="checkbox"/>
4	ACT English Usage		ACT	Numeric	15	<input checked="" type="checkbox"/>
5	ACT English Writing Com...		ACT	Numeric	20	<input checked="" type="checkbox"/>
6	ACT Math		ACT	Numeric	25	<input checked="" type="checkbox"/>
7	ACT Math 1		ACT	Numeric	30	<input checked="" type="checkbox"/>
8	ACT Math 2		ACT	Numeric	35	<input checked="" type="checkbox"/>
9	ACT Math 3		ACT	Numeric	40	<input checked="" type="checkbox"/>
10	ACT Reading		ACT	Numeric	45	<input checked="" type="checkbox"/>
11	ACT Reading 1		ACT	Numeric	50	<input checked="" type="checkbox"/>
12	ACT Reading 2		ACT	Numeric	55	<input checked="" type="checkbox"/>
13	ACT Science		ACT	Numeric	60	<input checked="" type="checkbox"/>
14	ACT Composite		ACT	Numeric	75	<input checked="" type="checkbox"/>
15	ACT Writing		ACT	Numeric	70	<input checked="" type="checkbox"/>
16	PSAT Verbal/Reading		PSAT	Numeric	305	<input checked="" type="checkbox"/>
17	PSAT Math		PSAT	Numeric	300	<input checked="" type="checkbox"/>
18	PSAT Writing		PSAT	Numeric	310	<input checked="" type="checkbox"/>
19	PSAT Writing Multiple Ch...		PSAT	Numeric	320	<input checked="" type="checkbox"/>
20	PSAT Writing Essay		PSAT	Numeric	315	<input checked="" type="checkbox"/>
21	PSAT Total		PSAT	Numeric	325	<input checked="" type="checkbox"/>
22	SAT Verbal/Reading		SAT (basic)	Numeric	335	<input checked="" type="checkbox"/>
23	SAT Math		SAT (basic)	Numeric	330	<input checked="" type="checkbox"/>

The Standardized Test Score Type query.

1. Navigate to the System homepage and click on the Standardized Test Score Types query.
2. Check to see if the "Enabled" column is checked. If it isn't, check it and click **Update Records**
3. If you do not see the test score type you are looking for, you'll likely need to add it yourself.

Instructions on how to do this can be found [in documentation](#).