

Why are override amounts not displaying on a student's enrollment record?

Updated Jul 16, 2021

As of July 12, 2021, this "Learn Veracross" site has been deprecated. It will remain live at least through October 1, 2021, but will no longer be updated. Q&A articles are only visible to authenticated users in the Veracross Community; please speak with your implementation or account manager for additional information.

Override amounts on enrollment records are used to override dollar values on contracts, e.g., to manually knock off \$5,000 from a particular student's tuition. If override amounts are missing from an enrollment record, check to see if the "Is portal open" field on the General tab is set to "Yes."

DEMO: CLIENT

Online Enrollment Enrollment Detail 1013: Abbott, Marc - 2017

ALL GENERAL

General

PERSON Abbott, Marc

SCHOOL YEAR (PERSON E... 17-18

GRADE LEVEL None

RESIDENT STATUS N/A

STUDENT GROUP N/A

CAMPUS None

GEOGRAPHY Domestic - State

REQUESTING FINANCIAL ... NO

CHILD NUMBER 0

FINANCIAL AID DISPLAY S... Disabled

SIGNATURE REQUIREMENT One Signature Required

IS PORTAL OPEN YES

ENROLLMENT TYPE Re-Enrollm

ENROLLMENT STATUS RE: Re-Enr

ONLINE ENROLLMENT ST... Not Eligible

ENROLLMENT COMPLETE... 02/24/17

WITHDRAW REASON Financial R

FEE PAYMENT METHOD <None Spe

HOLIDAY NOTES

The Override Amounts will show on the Override Amounts tab will show if the following conditions are met:

1. If the Enrollment Year value on the Enrollment Record is one year greater than the Current

School Year parameter value

or

if the Enrollment Year is equal to the Current School Year parameter and the month is within the range of (June through October) **and** the Is Portal Open field is set to 'Yes'.

If these conditions are not met the Override Amounts will not populate on the Override Amounts.
